

**Royal Wootton Bassett & Cricklade Community Care Group**  
**Wednesday 20<sup>th</sup> November 2024, The Manor House, Royal Wootton Bassett**  
**Notes**

| Item   | Notes  | Action |
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| Present  | Diana Kirby, (Tockenham PC); Mel Allsop, (Lydiard Millicent PC); Emma Wheeler (Cricklade TC); Mark Hopkins (Royal Wootton Bassett TC); Mel Lambourne (Tinkers Lane Surgery); Kate Brooks (Age UK Wiltshire); Benson Miyoba (Team CIC); Joanna Lander & Carren Buckland (Honeysuckle Home Care); Stevie Palmer; Cllr Mary Champion, Cllr Jacqui Lay, Louise Nankivell, (Prevention & Wellbeing team), Andrew Jack (Strategic Engagement & Partnerships Manager) (Wiltshire Council).  |        |
| Apologies  | Tim Gold (Hartford Care); Cllr David Bowler, Alexa Davies (Engagement & Partnerships Lead) (Wiltshire Council)   |        |
| Notes from last meeting  | AJ ran through the points from the notes of September's meeting, and all agreed this as a record of the meeting.   |        |
| Update on Cricklade Carer's Community Event, 26 <sup>th</sup> October 2024 - Stevie Palmer | <p>MC described the event as very good with a continuous stream of people coming through the whole time. There was also lots of networking going on amongst the community groups taking part. SP said how the event was put together by lots of people. Over 20 different groups took part and all of them took part in the networking. Around 80 members of the public came through and there was a good atmosphere. Feedback forms were collected and are being analysed.</p> <p>The event can be rolled out elsewhere in the area, with RWB, Purton and Lyneham being looked at. Not all of the same organisations might attend these other events and there was feedback to say some things or groups were missed, which can be added to future events.</p> <p>The planning group is happy to stay together to deliver these other events and will be looking for funding from the area board. SP said how some people from Swindon came to the event but because of council boundaries could not be helped with everything they needed.</p> |        |
| Carer's Together Wiltshire and feedback on the Carer's Roadshows                           | <p>The Carers Together partnership was mentioned as some of the partner groups attended the Cricklade event but not all. KB described the partnership being led by Age UK Wiltshire and including Alzheimer's Support and Citizen's Advice. She wouldn't expect all six to attend an event like that but would target the expected audience with the most appropriate partners. She described the series of Carers' Roadshows taking place across the county and the need to speak with unpaid carers to give out further information.</p> <p>Digital literacy and access amongst older people and carers was discussed, in particular use of social media to promote events and other services. AJ raised the new Community Directory being published as an example of an offline document that people could keep at home. JL felt that lots of people including carers and</p>   |        |

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|   | <p>family members are online so social media is still valuable. SP described her thoughts about word of mouth being the most successful route for passing on information and encouraging people to attend or make the most of a service. She felt there needs to be a good network of coffee mornings, where people can meet and chat, to help spread this information. Word of mouth is like a personal invitation and encourages someone more than a leaflet.</p> <p>The amount of information that goes through this group was raised and the purpose of receiving and sharing information out to a much wider group of people, such as town and parish clerks. AJ asked about the volume of information or material he sends out. He could either spent time filtering what he receives and decide if it is of use to the group to reduce the amount of what goes out, or could send everything on for others to decide if it's useful. The agreement was to send everything and allow people to decide for themselves.</p>  |  |
| Older & Vulnerable Adults Funding           | <p>AJ described the funding that is available through the area board under the Older &amp; Vulnerable Adults budget as well as the application process in order to access this funding. More information can be found at <a href="https://www.wiltshire.gov.uk/article/6145/Area-Board-Grants">https://www.wiltshire.gov.uk/article/6145/Area-Board-Grants</a></p>   |  |
| Future Projects – for support / discussion: | <p>‘Techie Tea Parties’ – Flyer for the event on 26<sup>th</sup> November was sent with agenda. AJ described the purpose of the event, run along with AbilityNet, to offer 1 to 1 training sessions with people to use smartphones or tablets for simple things like accessing the NHS app, sending / receiving photos or messaging family. There will be 12 slots available for up to 45mins tuition. If this event is successful, further ones will be considered alongside AbilityNet.</p> <p>Community Directory Update – Alexa Davies, AJ and colleagues have been working on the final draft of the document and it is now in version that can be shared with the group.</p> <p>Cost of Living Flyer – AJ described how Alexa Davies has been working on the flyer which includes information about foodbanks and community fridges, financial support and contacts for local support organisations. This will be made available in both hard copy and online.</p> <p>Volunteers Thank You Event – SP spoke about a “Value your Volunteer” campaign to be active in this area.</p> |  |
| New area board grant applications           | <p>There were no new grant application for the group to consider.</p>  |  |
| A.O.B.                                      | <p>BM spoke about his new business and community organisation based at Little Park Farm, near RWB. He wants to use this new facility to support people, both young and older. From January '25 the venue will be available for 6-8 people to come and spend time in the rural surroundings. This could be a way to reward volunteers or where people could receive support.</p> <p>SP asked if the ICB could be invited to attend the next meeting to</p>  |  |

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|                                     | <p>give a general update on their work.</p> <p>KB mentioned that coach trips for older people, previously organised by a couple based in RWB have now been taken on by Age UK Wiltshire and have re-started. The first of these will be to Exeter Christmas market.</p> |  |
| Dates and venues for next meetings: | 12 <sup>th</sup> February, starting at 10.30 to be held at Cricklade Town Council's offices, 113 High St, Cricklade.  |  |